

March 30, 2015

Notice Concerning Organizational Changes and Changes to Responsibilities of Directors and Personnel Changes

Miroku Jyoho Service Co., Ltd. (MJS) will make the following changes in organization, responsibilities of directors and personnel effective April 1, 2015.

1. Organizational changes (effective April 1, 2015)

(1) Description of major organizational changes

To further enhance the development system for customer-oriented products and services, MJS will reorganize and rename its Development Department to Product Development and Customer Support Department. Due to this change, Sales and Marketing Department, Product Development and Customer Support Department, Business Management Department, Internal Audit Office, President Office and Tax Accounting Research Institute will be added to this to construct a system with three departments, two offices and one research institute.

(2) Product development & Customer Support Department

MJS will place Enterprise Architecture Office, Platform Business Development Office, Cloud Service Development Office, Product Development Office, and Customer Support Center under the Product Development and Customer Support Department. Enterprise Architecture Office will enhance the development system focusing on upstream process in order to further improve customer satisfaction and product quality. Platform Business Development Office, and Cloud Service Development Office will develop and research innovative technologies, and will promote the implementation of these technologies to new products and services. In addition, for product quality control and quality improvement from customer perspective, MJS will place the Quality Management Group under the Customer Support Center engaged in call center services.

2. Changes in responsibilities of Directors and Executive Officers (effective April 1, 2015)

Name	New title	Former title
Nobuhiko Koreeda	Chairman and Representative Director, Chairman of the Board	Chairman and Representative Director, Chief Executive Officer (CEO)
Hiroki Koreeda	President and Representative Director Chief Executive Officer (CEO)	President and Representative Director, Chief Operating Officer (COO)
Toshimitsu Yui	Managing Director, Chief Marketing Officer (CMO), General Manager of Sales and Marketing Department and in charge of Internet Business Group	Managing Director, General Manager of Sales and Marketing Department and in charge of Internet Business Department

Norio Takimoto	Managing Director, Chief Technology Officer (CTO), Chief Information Officer (CIO), General Manager of Product Development and Customer Support Department	Managing Director, Chief Financial Officer (CFO), Chief Information Officer (CIO), General Manager of Corporate Management Department, Executive Secretary
Toshiharu Okubo	Director, Deputy Manager of Tax Accounting Research Institute	Managing Director, General Manager of Development Department
Keishi Terasawa	Managing Executive Officer (newly- appointed), Chief Financial Officer (CFO), General Manager of Business Management Department	Deputy Executive Secretary, Executive Secretary's Office Corporate Planning Group Chief, Executive Secretary's Office
Hideo Sakurai	Executive Officer, Chief Manager of Product Development Office, Product Development and Customer Support Department	Executive Officer, Kyushu and Okinawa District Manager, Managing Department
Hiroshi Makino	Executive Officer, Chief Manager of Internal Audit office	Executive Officer, Business System Manager, Business Management Department
Yoshitaka Kikuchi	Executive Officer, Chief Manager of Customer Support Center, Product Development and Customer Support Department	Executive Officer, Director of Support Center, Development Department
Eiji Kitamura	Executive Officer, Kyushu and Okinawa District Chief Manager, Sales and Marketing Department	Executive Officer, Hokuto District Manager, Managing Department
Yukikazu Tajima	Executive Officer (newly-appointed), Chugoku and Shikoku District Chief Manager, Sales and Marketing Department	Chugoku and Shikoku District Manager, Managing Department
Tetsushi Ishikawa	Executive Officer (newly-appointed), Chubu and Hokuriku District Chief Manager, Sales and Marketing Department	Chubu and Hokuriku District Manager, Managing Department

Hiromichi Hamaya	Executive Officer (newly-appointed), Manager of President Office, Subsidiary Management Group and CSR Group	Affiliated Company Management Group Chief and Executive Director of CSR Promotion, Executive Secretary Office
Junichi Sato	Executive Officer (newly-appointed), Chief Manager of Finance Office, Business Management Department	Financial Division Manager, Management Department
Chiaki Kato	Executive Officer (newly-appointed), Chief Manager of Human Resources and General Administration Office, Business Management Department	Human Resources and General Affairs Division Manager, Business Management Department
Yoshihiro Inoue	Executive Officer (newly-appointed), Chief Manager of Marketing Promotion, Sales and Marketing Department	Kinki District Manager, Managing Department

3 . Personnel changes (effective April 1, 2015)

[Managers]

<Sales and Marketing Department>

Manager of Hokuto District, Sales and Marketing Department	Naruhiko Watanabe
Manager of Kinki District, the Kobe Office and Himeji Office, Sales and Marketing Department	Kazuto Suzuki
Manager of the Kita Kyushu Office, Kyushu and Okinawa District Managing Department	Hidekazu Ono
Manager of Customer Service Representative Management Group , Marketing Promotion Office	Yoshihito Sakurai
Customer Service Representative Management Group , Marketing Promotion Office	Tadakazu Aoki
Sales and Marketing Department	Takashi Sato

<Product Development and Customer Support Department>

Office Manager of Enterprise Architecture Office	Keishi Koboku
Deputy Manager of Customer Support Center and Quality Management Group	Shunichi Ishidoya

<Other Department>

Internal Audit Office	Takeshi Kobayashi
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